

Digital Literacy Upskilling Programs

COMMUNITY CRISIS ENGAGEMENT PROGRAM

DIGITAL MENTOR SOUTH COAST

INTRODUCTION

The current situation on the south coast after the devastating fires and now with Covid-19 has accelerated the speed of change and adaptation to new digital technologies for contactless services including how we eat, shop, and visit the doctor.

Producing a Vaccine Certificate, booking an appointment, or visiting a restaurant can be a frustrating and daunting experience with the adoption of digital check ins and online bookings particularly for seniors and others less familiar with contactless technology. We are building a team of locals to help manage and support communities and not for profits to gain these skills and maintain safety using new online tools.

2 Day Upskilling Program Topics:

- Smart Device Management
- Device care and maintenance
- Service Providers and Plans
- Connecting to the Internet using various connections
- Download, update and manage apps
- Searching the internet to find support services
- Completing online forms and registrations
- Communications - Emails and messaging

BECOME A COMMUNITY DIGITAL MENTOR

Fee free training for school students, teachers and community representatives to help others in the community learn how to get help and training so they can access new digital health and community services.

LEARN HOW TO HOST ONLINE EVENTS

Our trainers attend your workplace or deliver online training to assist staff in learning communications software including MS Teams, Zoom, and Google Workspace cloud based programs.

Contact **Trish** via email at admin@thetecexec.com.au
(Sessions can be undertaken online)

DIGITAL MENTORS TRAINING

Funded by Good Things Foundation Australia.

1/2 Day Training for Digital Mentors to assist in running local events and digital support in early 2022.

Digital mentors help vulnerable communities learn and adapt to new technologies.

Topics:

- What is a Digital Mentor?
- How to support individual learners.
- Learn how to inspire learners.
- Work within your organisations/community guidelines.

NOTE: Mentors will need to complete a 2 Day Digital Literacy Program Prior to Commencing Mentoring Programs.

To register:

Call 1300 366 802